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**METECH STG Srl** is a well established company in the field of steel equipment manufacturing: it started its activities in May 2017 after the merging of four famous Italian companies with several decades of experience in this field. METECH STG is specialized in the integrated commissioning of plants in the iron and steel area of activity, covering the engineering and manufacturing of EAF and LF furnaces, dedusting systems, continuous casting machines, water treatment plants and rolling mills, as well as auxiliary equipment and spare parts for CCM and RM. The legal headquarters of METECH STG Srl are in Milan, the production unit is in Calcinato (Brescia) and the engineering department is in Fagagna (Udine).

METECH STG Srl engineering department makes 3D studies and detailed comparative analysis on general and particular aspects of the process, in order to attain product quality, energy saving solutions and production optimization. Metech STG product range covers the whole steel production sequence, from scrap charging to steel melting and casting, to product rolling and packing. Metech STG has a client oriented approach which allows our engineers to satisfy any specific exigencies both for new projects and for the refurbishing and revamping of plants and pre-existing structures.

In order to drastically reduce risks connected to working activities, all the personnel working in the different departments of Metech STG is informed about the problems related to prevention and occupational safety, thanks to the continuous training and information carried out both within the company and at the suitable training centers which have been approved by Government authority.

The company is aware that the satisfaction of the Clients and of all the involved parties, both inside and outside the company, as well as an efficient and effective company organization, are among the main success factors for any corporation, thus it has deemed necessary to adopt a Quality Management System, in compliance with the requirements of the UNI EN ISO 9001:2015 standard.

## FOCUS ON CUSTOMERS:

**METECH STG Srl** considers the satisfaction of Clients, of all the involved parties and the fulfillment of their expectations, as the cornerstone of all the company's activities.

### <u>LEADERSHIP</u>

**METECH STG SrI** avails itself of a group of coworkers who act in compliance with the company mission; everyone is called to contribute in a positive way to the organization of activities and to the attainment of targets.

### ACTIVE PARTICIPATION OF PEOPLE

**METECH STG SrI** commits itself so that the people that work in its name are competent, responsible and actively committed at all levels for their personal accomplishment as well as for the Company success.

## APPROACH THROUGH PROCESSES

**METECH STG Srl** continuously verifies the performed activities, defining information flows and the responsibilities of everyone in order to ensure an efficient organization of its decision and operational processes.

### **IMPROVEMENT**

**QUALITY MANAGEMENT SYSTEM STANDARDS** 

**METECH STG Srl** does not settle for the results it has reached. It acts so that everyone, within the company, is continuously concentrated in identifying possibilities for improvement, both in the efficiency and effectiveness of individual activities, and in the offer which is proposed to all customers, both private and professional ones.

### **EVIDENCE BASED DECISION PROCESS:**

**METECH STG SrI** strategic decisions are based on the analysis and evaluation of simple facts, which are verified according to experience, so as to ensure an effective assessment of company processes and of the capability to attain the desired results.

# RELATIONSHIP MANAGEMENT:

**METECH STG SrI** guarantees that the relationships of all the involved parties (in particular customers, suppliers and partners) are based on principles of transparency and correctness, in order to ensure the long-lasting success and the optimization of one's performances.

This document is made available and represents a guideline for people who act in the name and on behalf of **METECH STG Srl**, besides representing the code of conduct which is addressed to all the relevant parties (in particular to customers, suppliers and partners).